CONNEX CLOUD OFFICE
Star Code Guide

USER PORTAL FEATURES

Every **Premium User** subscription includes advanced features that are accessible via the **User Portal**. Based on your phone system configuration, your **User Portal** interface will show the options available to you.

QUICK STAR CODES VIA USER PHONES

For quick access the system allows the use of some features and functions via **Star-Codes** (*). Refer to the list below for reference.

CODE	NAME	DESCRIPTION
		INCOMING CALL ROUTING
*21	Follow-Me	Toggle Follow-Me mode (as setup in the **User Portal**)
*74	Call Forwarding	Toggle Call Forwarding mode (and setup **Destination Number**)
		INCOMING CALL
** <ext>	Call Intercept	Intercept an Incoming Call to a specific extension **<ext>**.
		CALL PARK
*5900	Valet Call Park	Place a call in the next available **Park Zone**.
*5901-59##	Call Park	Place a call in a specific **Park Zone (59##)**.
*5901-59##	Call Un-Park	Retrieve a call parked in a specific **Park Zone (59##)**.
		OUTBOUND CALLING
*67 <number>	Call Privacy	Activate call privacy.
*69	Call Return	Call back the last incoming number.
		CALL TRANSFER TO VOICEMAIL
*99 <ext>	Send to Voicemail	Prefix ***99** and the **Extension** with **Blind Transfer** function.
		VOICEMAIL
*97	Access Your Voicemail	Access the voicemail box assigned to the phone (**PIN** required).
*98	Access Any Voicemail	Access any voicemail box (**Voicemail Extension** and **PIN** required).
		EXTENSION INTERCOM
*8 <ext>	Extension Intercom	Page a specific **Extension**.
		DO NOT DISTURB STAR CODES
*78	Enable DND	Enable Do Not Disturb.
*79	Disable DND	Disable Do Not Disturb.
		SYSTEM
*9170	System Time	Tell the current system time.
*9171	System Date	Tell the current system date.
*9172	System Date & Time	Tell the current system date and time.
*9664	Play MoH	Play the system Music on Hold